

## SERVICE STATISTICS SUMMARY

### SERVICE HIGHLIGHTS COMPARISON FYE 2009 vs. FYE 2008

#### **FYE 2009: Total clients: 266**

- Total Services provided: 6045
- Counseling: 1235 services, 213 clients
- Legal: (not the LL prog) 595 services, 100 clients
- Financial/shelter: 1016 services, 119 clients
- Children: 661 services, 87 clients

#### **FYE 2008: Total Clients: 267**

- Total Services provided: 3451
- Counseling: 1012 services, 201 clients
- Legal (not the LL prog): 466 services, 97 clients
- Financial/shelter: 444 services, 114 clients
- Children: 455 services, 66 clients

### CLINICAL SERVICES FYE '09 (JUNE 1, 2008 – MAY 31, 2009)

- 266 clients were provided therapeutic services by 2.5 part-time Master's level ICDVP therapists
- 13% were former clients returning for additional services
- 3 three-week, and 1 six-week therapeutic support groups sessions (1.5 hour each) with two therapists
- 100 clients (38%) had legal issues addressed by SHALVA
- 16 Monthly clinical network meetings (Jewish & City Wide)

### LEGAL LIAISON PROGRAM (JANUARY-MAY 2009)

- 18 Clients received 135 Services
- 17 Attorney recruitment interactions
- 14 Networking & education interactions

### OUTREACH, EDUCATION & PREVENTION DEPARTMENT FYE '09 (JUNE 1, 2008 – MAY 31, 2009)

#### **Adult Abuse Prevention/Education**

- 144 general Outreach Events
- 236 staff hours were needed to deliver these awareness programs

#### **Youth Abuse Prevention/Education**

- 32 events/sessions were provided to Jewish day schools, B'nai Mitzvah classes & youth groups
- 67 staff hours were needed to deliver these programs

### DEMOGRAPHIC DATA FYE '04-'09 (collected & analyzed by SHALVA)

#### **CLIENT DEMOGRAPHICS**

- Clients represent a cross-section of Jewish affiliations, educational and economic backgrounds
- Client ages range from teenagers to senior citizens
- 97 % are female
- 13% call for the first time prior to their two-year wedding anniversary
- 58% call for the first time after 10 years of marriage through retirement age
- 52% are living with their partners while seeking therapeutic services
- 41% live alone or with extended family
- 81% have college/graduate degrees

#### **Types of abuse reported\***

- 47% report physical violence
- 83% report emotional/psychological and verbal abuse
- 36% report financial abuse
- 13% report sexual abuse

\*More than one answer to question